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Join our team as: We Are Hiring! Customer Support Specialist

WHO ARE WE?

We're Own. Solutions, a digital platform that sells digital products compatible with any device you can think of.

We're everywhere - over 20,000 points-of-sale across Europe!

Want to know more? Check out our company video.



WHO ARE WE LOOKING FOR?

Are you the friend everyone goes to for help? Do you have a knack for solving problems and making people smile? If so, you might be the Junior Customer Support Specialist student we're looking for! Join our team and be the friendly voice that helps our customers navigate the digital world.

YOUR MISSION

- Be the first point of contact for our customers
- Answer questions, solve problems, and make sure our customers are happy
- Handle inquiries through phone, email, and chat you'll be a multitasking master
- Keep detailed records of customer interactions

YOUR CONTRIBUTIONS TO THE TEAM:

- Great communication skills you're a people person
- A positive attitude and a passion for helping others
- Organizational skills and attention to detail
- Ability to multitask and stay cool under pressure
 Basic knowledge of CRM systems is a plus, but we'll train you if needed.
- English proficiency at C1 level



Open to students located in Rijeka

PERKS



Work with an international team



Flexible working hours based on study schedule



Letter of recommendation; unless we decide to hire you instead 😊



Learning and at the same time, earning-what's better than that?

APPLY:

